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# **General Computer Requirements:**

A Microsoft Windows® based computer host. Non-Windows computers are not supported.

Computer Operating System: Microsoft Windows 2000<sup>®</sup>, XP<sup>®</sup>, Vista, Windows 7.

NOTE: V-MUX<sup>®</sup> Diagnostics may be incompatible with the Windows 95, 98, ME, or Windows NT computer operating systems due to USB hardware support issues. These versions are not recommended.

Computer hardware requirements (minimums):

- 900 MHz processor speed.
- 512 MByte RAM memory.
- 100 MByte free hard drive space.
- USB port.

# #6131 V-MUX Diagnostics and Downloader Kit:

The full V-MUX kit includes USB transceiver, USB cable (to computer), hook-up cable (to vehicle), direct adapters for individual V-MUX nodes, tools, software, and carry case.

All earlier kits using an RS-232 serial port plug-in are obsolete. Contact Weldon for upgrade if necessary.



# Installing V-MUX Diagnostics software:

# Installing the Diagnostics software from the 6131 kit USB memory stick:

Insert the included software memory stick drive into the computer's USB port. Windows will assign to it a "removable storage" drive letter of "E:", "F:", ...

Once the memory sick is recognized by the computer and assigned a drive letter, a pop-up window will allow a selection of "Open folder to view files". Open the folder and then the top-level folder (named "0S90-2118-00" or similar).



The Diagnostics installation program is located in a sub-folder named "Diagnostics" or similar:

# VMUXDiagnostics142\_Install.exe

This file is the automated software installer for current version 1.4.2.

The Windows Installation Wizard will begin. Follow all prompts.

Once Diagnostics is installed, Windows will assign it an icon link on the Start Menu

Start → All Programs → V-MUX Software → V-MUX Diagnostics

The installed path to the Diagnostics program is by default:

C:\Program Files\V-MUX Software\V-Mux Diagnostics\V-MUX Diagnostics.exe

It is best to keep this path as is.





# **Installing V-MUX Diagnostics software:**

#### First-time only USB driver set-up:

The first time the V-MUX USB transceiver box is plugged into the computer, the Windows Hardware Wizard will recognize it as a new device and install the necessary USB driver software. Appendix A of this manual reviews the driver installation process.

Additionally, the document **"USB Transceiver Setup.pdf"** covers driver installation in even greater detail. It is available on the install medium (disk or USB memory stick) and also from the Weldon on-line V-MUX support page in the "Manuals" section.

#### Verifying the USB driver installation:

1) Plug the provided USB cable into both the V-MUX transceiver and the computer's USB port

2) Start the V-MUX Diagnostics program (after the transceiver is plugged in) from the standard Start button path:

#### Start + All Programs + V-MUX Software + V-MUX Diagnostics:

3) Diagnostics will open as a compact dialogue interface. The interface window is not resizable. The latest software version is 1.4.2.

V-MUX Diagnostics - sdCom Settings Special Functions Help	mand.dav			-/	
	-MUX Dia	agnostics	S		
	Version	1. 4. 2			
Ambulance/Rescue	Code Amber	On     Three-Way Data	False 0		
message			Time orang		
Disconnected	JSB Transceiver Detected and Aut	oselected.			

4) Verify that "USB Transceiver Detected and Autoselected" is indicated at bottom.

If the USB transceiver is not detected, exit the Diagnostics program completely, unplug the USB cable and repeat from step 1. Review **"USB Transceiver Setup.pdf"** for step-by-step troubleshooting help.





Screen Layout -	- Connect to a live V-MUX System
Click on the "Conn	toolbar icon. This is the sixth tool from the left.
	scription of the tool function will appear in a text box. All toolbar func- tions are defined in the Toolbar section of this manual (Page 20) Upon connection, nodes in the live V-MUX system will be recognized by Diagnostics through a series of automatic <b>Pings</b> and <b>Node Ping Replies</b> . All nodes which Diagnostics identifies as having replied to their Pings will be listed with an active icon in the <b>Active node list</b> along the left side.
V-MUX Diagno Settings Special	Stics - sdCommand.dav         Help         Image: A ctive node #1 has replied to its Diagnostic Ping message. Diagnostics here lists a Ping range nodes. The Ping range may be set anywhere from 1 to 32 nodes.         Reply nodes are identified and highlighted by Diagnostics with active icons. All non-replying nodes and not icons.         sequence of Pings and Ping Replies is also shown in the lower Active Message list.
Arhouar	
Message ≁ Ping	State Three-Way Data Time Stamp Count Off False 1 9:03:00.07 1
◆ Ping ◆ Ping ◆ Ping	Off False 2 9:03:00.13 3 Off False 3 9:03:00.83 5 Off False 4 9:03:01.54 7
Connecte	Nodes Detected
If no replies are see pens, check the phy	n, try manually pinging the live System with the "Detect Active Nodes" 💾 icon (Tool 8). If nothing still hap ical cable hook-up and the USB port selection.

#### Screen Layout --**Default views upon connection** The Primary information area initially dis-Node 1 generates a "Synchronize" [SYNC] message plays sensor data from all nodes in the veand repeats it continuously about every 4 seconds. The hicle. If any node uses a sensor analog input, purpose of the synchronize command is twofold: that data will report in here. The sensor data is continuosly updated in real-time as the nodes 1) It coordinates warning light flash patterns between collect new measurements -- usually every separate nodes so that alternating ON/OFF lights are several seconds, but sometimes as fast as precisely synchronized with each other. twice a second. The System Voltage is always sent from node #1 in a V-MUX network. 2) It indicates that network data traffic is transmitting normally. If any node fails to hear the "SYNC" it will repeatedly transmit a distress message: "VM OUT OF NETWORK". "Synchronize" message (from Node 1) 🐻 V-MUX Diagnostics - sdCommand.dav \_ 🗆 🗙 Settings Special Functions Help 🖉 😓 🖷 🕅 🍠 🔻 🗑 🗑 🛤 🗶 🗛 🗛 🕅 🕬 🚱 🗰 📓 🔜 😒 System Voltage (V-MUX) 1 2 3 4 А Code Amber False Ambulance/Rescue On -Message Three-Way Data State Time Stamp Cou Just below the "Sync" update are the communications health monitors ("PC" and "BC"). They should each read "0000" under normal circumstances. "PC: Packet Counter" indicates abnormally heavy message traffic. Sometimes an expected condition such as a file transfer can temporarily cause the PC counter to increment. Normal V-MUX network traffic will not cause PC to be active. "BC: Bus Collisions" indicates that V-MUX messages are being lost. This is serious -- a vehicle should never be allowed back into service with the BC counter incrementing. The causes of the BC lost message condition may include: Connecte Water in the communications line, especially the network junctions. A loose connection within the twisted-pair network cable assembly A reversed hook-up at one of the twisted-pair links. A wire fault such as a short to ground or to another wire.

#### Screen Layout --

#### Load Management reporting

The vehicle designer is able to set Load Management, also known as Load Shedding, for each node's output channels individually. The basis of load management is the internally measured voltage at the particular node; in other words, the node that is controlling the output channel.

Load Shedding voltage thresholds begin at 12.5 Volts and continue downwards in increments of 0.4 Volts (12.1 Volts, 11.7 Volts, etc...). Each threshold is numbered (1-8) and defines a Load Shed region 0.4 Volts wide. If a node continues to lose voltage it will enter each of the eight defined regions, as shown below. The node reports to the network each time it passes a voltage threshold. This threshold number is what is indicated in the Load Management area of Diagnostics with "L=\_" for each node.

An indication of L=0 means that the node voltage level is above the 12.5 V threshold or that no load shed message has yet been sent from the node.



#### Screen Layout -

#### The Message List area

All V-MUX network activity is listed in the lower Active Message List area. By default all messages are displayed from top-down as they are received.

In the example shown here, we see that the switch message from **Door Cab Left** has turned ON and OFF. The current switch state is always shown on the lowest line.

Message       State       Three-Way       Data       Time Stamp       Count                • Ping             • Ping             • Ping             • Ping             • Ping             • Ping             • Off             • False             1             • 903:00.12             1             • Ping             • Ping             • Off             • False             1             • 903:00.13              3             • Ping             • Ping             • Off             • False             1             • 903:00.13             3             • Ping             • Off             • False             1             • 10:10:19.51             1             • Ping             • Off             • False             1             • 10:10:23.46             3             • Ping             • Door Cab Left             • Off             • False             1             • 10:10:23.46             3             • 9:03:00.12             1             • 0:10:23.46             3             • 9:03:00.12             1             • 0:10:23.46             3             • 9:03:00.12             1             • 0:10:23.46             3             • 0:03:00.07             1             • 0:10:23.46             3             • 0:03:00.07             1             • 0:10:23.46             3             • 0:03:00.07             1             • 0:03:00.07             1             • 0:01:02:3.46             • 0:0             • 0:03:00.07             1             • 0:01:02:3.46             • 0:01             • 0:03:00.07             1             • 0:03:00.07             1             • 0:03:00.07             1             • 0:01:02:3.46             • 0:03:00.07             1             • 0:03:00.07             1             • 0:01:02:3.46             • 0:01             • 0:03:00.07             • 0:01             • 0:01:02:00.07             • 0:01             • 0:01:02:00.07             • 0:01             • 0:01:02:00.07	V-MUX Diagnostics - sdComm         Settings       Special Functions         A	hand.dav	2  ? 2  2.2+		- -		
* Node Ping Reply       On       False       1       9:03:00.12       1         * Ping       Off       False       2       9:03:00.13       3         * Ping       Off       False       2       9:03:00.83       5         * Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       1       10:10:19.51       1         * Door Cab Left       On       False       1       10:10:23.46       3         * Door Cab Left       Off       False       1       9:03:00.07       1         * Door Cab Left       Off       False       1       9:03:00.07       1         * Ping       Off       False       1       9:03:00.07       1         * Ping       Off       False       1       9:03:00.07       1         * Ping       Off       False       1       9:03:00.12       1         * Ping       Off       False       1       9:03:00.12       1         * Ping       Off       False       3       9:03:00.13       3         * Ping       Off       False       1       9:03:00.13       3         * P	Message	State Off	Three-Way Data False 1	Time Stamp 9:03:00.07	Count 1		
* Ping       Off       False       4       9:03:01.54       7         * Door Cab Left       Off       False       1       10:10:19.51       1         * Ping       Off       False       1       10:10:23.46       3         * Ping       Off       False       1       9:03:00.07       1         * Node Ping Reply       Off       False       1       9:03:00.12       1         * Ping       Off       False       1       9:03:00.12       1         * Ping       Off       False       1       9:03:00.12       1         * Ping       Off       False       3       9:03:00.12       1         * Ping       Off       False       3       9:03:00.13       3         * Ping       Off       False       3       9:03:00.13       3         * Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       1       10:10:19.51       1         * Ping       Off       False       1       10:10:19.51       1         * Ping       Off       False       1       10:10:19.51       1         * Door Cab Left<	<ul> <li>✦ Node Ping Reply</li> <li>✦ Ping</li> <li>✦ Ping</li> </ul>	On Off Off \	False 1 False 2 False <b>\</b> 3	9:03:00.12 9:03:00.13 9:03:00.83	1 3 5		
<sup>•</sup> Ping <sup>•</sup> State Off False <sup>•</sup> Palse <sup>•</sup> 9:03:00.07 <sup>•</sup> 1 <sup>•</sup> Node Ping Reply <sup>•</sup> On False <sup>•</sup> 9:03:00.12 <sup>•</sup> 1 <sup>•</sup> Ping <sup>•</sup> Off False <sup>•</sup> 9:03:00.13 <sup>•</sup> 3 <sup>•</sup> Ping <sup>•</sup> Off False <sup>•</sup> 9:03:00.83 <sup>•</sup> 9:03:00.83 <sup>•</sup> Ping <sup>•</sup> Off False <sup>•</sup> 9:03:00.13 <sup>•</sup> 9:03:00.83 <sup>•</sup> Ping <sup>•</sup> Off False <sup>•</sup> 9:03:00.154 <sup>•</sup> 9:03:00.154 <sup>•</sup> 9:03:00.154 <sup>•</sup> Ping <sup>•</sup> On False <sup>•</sup> 1 <sup>•</sup> 10:10:19:51 <sup>•</sup> 1 <sup>•</sup> Door Cab Left <sup>•</sup> Off <sup>•</sup> False <sup>•</sup> 10:10:19:51 <sup>•</sup> 10:10:19:22 46	<ul> <li>Fing</li> <li>Image: Strain Strai</li></ul>	Off On Off	False 4 False 1 False 1	9:03:01.54 10:10:19.51 10:10:23.46	7 1 3		
* Node Ping Reply       On       False       1       9:03:00.12       1         * Ping       Off Three-Way       2       9:03:00.13       3         * Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       1       10:10:154       7         * Door Cab Left       On       False       1       10:10:23.45       2	✤ Ping ♠ Nada Dian Danka	S		False	1	9:03:00.07	1
* Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       3       9:03:00.83       5         * Ping       Off       False       4       9:03:01.54       7         * Door Cab Left       On       False       1       10:10:19.51       1         * Door Cab Left       Off       False       1       10:10:23.45       2	<ul> <li>Node Ping Reply</li> <li>Ping</li> </ul>			-alse Mav	2	9:03:00.12	3
	<pre></pre>			False	3	9:03:00.83	5
Image: Weight and the second	🕈 Ping			alta	4	9:03:01.54	7
	양 Door Cab Left 영 Door Cab Left			False	1	10:10:19.51	1

The real-time ON/OFF state is indicated two ways -- with icons ( $\[Hef{eq:state}, \[Perecative]\]$ ) to the immediate left of any switch message and also with the text "On"/"Off" listed in the **State** column to the immediate right of any switch message. In some messages, like the Pings shown above, the switch state is not meaningful and so the State column can be ignored. Notice that the icons to the left of the Ping/Reply messages are System ( $\[feq:state]\]$ ) icons. They do not indicate ON/OFF.

The **Three-Way** column is available in case two independent switches are both programmed to issue the same Command. This would be the case, for example, if a vehicle light were to operate from both a forward and a rear switch. Any change in state of either switch would toggle the state of the light. To keep track of the two switches, the Three-Way flag (True/False) becomes necessary. Most of the time such a set-up is not used and so the Three-Way column "True"/"False" is ignored. "False" is the default.

#### Screen Layout -

#### The Message List area

In the Active Message List area, the first four columns (Message, State, Three-Way, Data) show information that is carried within each V-MUX message packet on the network. The last two columns, Time Stamp and **Count**, only show information put onto the screen by the Diagnostics program after the message has been read.

Time Stamp shows the Diagnostics clock reading associated with the arrival of the message (based on the start of the computer clock's day at midnight). Count keeps a tally of each change in a messages state since the Diagnostics program started.

Message	State	Three-W	′av Data	Time	e Stamp	Co
🖗 Door Cab Left front	On	False	1	8:53:	03.72	1
🕅 Door Cab Right front	On	False	1	8:53:	12.59	1
🕅 Scene Left	On	False	2	8:53:	59.72	1
The <b>Data</b> column usually indictes a V-MUX no	ode numl	ber.		a balaw:		
Data column can carry information beyond a si	inple no	ue number,		I DEIOW.		
Message	State	Three-Way	Data	Time Stamp	Count	
😿 E Emergency Master	On	False	1	14:35:51.69	1	
🐺 E Front Light Bar	On	False	0	14:35:56.13	1	
😵 E Grill Lights	On	False	0	14:36:05.43	1	
E Front Intersection	On	False	0	14:36:23.87	1	
W/K E Warning Lts Front	On	False False	U	14:36:58.43	1	
Ar E Warning Lts Hear	On Off	False	0	14:37:04:90	2	
9 E Eront Light Bar	Off	False	0	14:37:18:57	3	
9 E Grill Lights	Off	False	ů O	14:37:28.49	3	
P E Warning Lts Front	Off	False	0	14:37:35.06	3	
🛛 🗑 E Warning Lts Rear	Off	False	0	14:37:41.39	3	
ample <u>Command Sets</u> and <u>Free Commands</u> e Emergency Master switch is wired into node 1 On/Off state triggers a Command Set from the s	<b>s in the </b> as indica same noc	Message La ated in the I le 1 which	<b>ist:</b> Data colui sends out	mn. In turn	, an Emer On/Off (	rgen Comi
	State	Da	ita		Ŧ	
E Emergency Master	[On]	[1]	← 'l' fi	rom node 1	Input	
• E Front Light Bar	[On]	[0]	← '0' fi	rom node 1	Comma	nd S
• E Grill Lights	[On]	[0]				
E Front Intersection	[On]	[0]				
• E Warning Lights Front	$\begin{bmatrix} 0 \\ n \end{bmatrix}$	[0]				
		[0]				
• E Warning Lights Rear	On	[0]				

For items originating from a node Command Set or a Free Command the Data column always indicates "0". no matter which node issues the Command.

Screen La	yout –		The Mes	sage List	area			
							Data	
Doc	or Switches	💌 Door Cab	Left		▼ Off	False 0		Ĩ
, Mes	sage		State	Three-W	ay Data	Time Stamp	Count	1
∛∛ D  9 D	ioor Cab Left Ioor Cab Left		On Off	False False	1	14:46:35.88 14:47:09.49	1 3	
∛70  970	loor Cab Left Ioor Cab Left		On Off	False False		14:47:13.59 14:47:15.44	5 7	
Fyampla -	virtual Cor	mands that origin	ata from tl	ha Diagn	ostics nr	ogram		
The Comn	nand "Door Ca	b Left" is first show	n On and (	Off by wa	ay of nod	e 1, as seen by	y the Data co	olumn "1".
The very s	ame Comman	d is again indicated	On and Of	f but the l irtual Cor	Data colu	mn indicates	"0". This is 0" comes di	because in rectly from
the Data fi	eld in the Mes	sage editing area. Se	ending virt	ual Messa	ages is de	escribed on the	e next page.	leetry nom
Settings	X Diagnostics - sdC Special Functions	ommand.dav lelp						_ <b>_ ×</b>
Fou	ur types of V-MU	X messages display in t	he Active Me	essage List:				
÷ 2 1.	Switched eve	nts – A switch or buttor	n has change	d state (ex:	<rear sce<="" td=""><td>ne&gt; ON/OFF)</td><td></td><td></td></rear>	ne> ON/OFF)		
<sup>™</sup> / <sub>4</sub> 2. ₅ 3.	Logically trig System event	<b>gered events</b> From <b>s</b> – Requests and transf	Command S ers of system	ets or Free information	Commands on (ex: Pins	s (ex: Emergenc	y Master)	
<b>4</b> .	Sensor trigge	<b>rs</b> – A sensor has passe	d some warn	ing thresho	ld (ex: "Lo	w Voltage" war	ning)	
Lt is	s possible to also	display analog sensor d	ata traffic and	d other mes	sages in th	e Active Messag	ge List. Right-	
	ssages" option fo	r sensor data to be listed	l.	age Option	is pop-up v	vindow. Check	ule Show all	
	μ		_					
	Message		State Three	e-Way Data	Time Sta	mp Count		
	r	ight-click to bring u	p this men	u				
		Show all messages Don't display duplicate (	commands					
		Display message data i	n Hex					
		$\sim$	< _					
				Message O	ptions: (3 of 10 messages)	options) 5" – Shows sens	sor data in the	Active
			N 2	Message Lis	st area. Not	checked by def	àult. " – Places Me	ssages
	Disconnected			of the same	e Comman	d to overlay th	e previous Me	essage.
	Disconnected	JOSE Hanscelver Delected an	3	b) "Display	message d	ata in Hex" – Sv	witches the disp	play of
			n ii	nessage Da	ita so as to ecimal (bas	be shown in he e-10). Hex form	exadecimal (ba	n inter-
			р	oreting error	r codes. No	ot checked by de	fault	
								15



#### Selecting and Mounting Nodes:

#### Method 1

"Mounting" a V-MUX node allows Diagnostics to monitor and retrieve information from that specific node. In general the node should be selected and mounted as shown in steps 1 and 2.



# 3) Click the "Retrieve Node Information" tool.

SV-MU	🔜 V-MUX Diagnostics - sdCommand.dav					
<u>Set</u> tings	Special Functions Help					
<i>₽</i> ⇒ •	※  ダマママ   #  🗶 🔺 🦘 🖓 🗝 🖯 👔 🖬 🔍   ?					
2						
3						
4						
<b>A</b>						
Δ						

# Selecting and Mounting Nodes:

#### Method 2

Shown below is an alternate retrieval method that saves a step:

1) Select the desired node 2) Click the "Retrieve Node Information" tool. from the live status bar on the left side. V-MUX Diagnostics - sdCommand.dav Settings Special Functions Help |= | 🖹 🕒 😂 || 🤫 🔎 🔍 🔍 🔍 🔻 🗑 🗑 🚺 🗶 🛝 🖳 🕅 🔎 1 2 3 4 ▲

3) A pop-up box will ask to download information from the selected node's memory. Click "yes"

	la farma tion for the selected and (Made 1) will some be devealed at
?	Information for the selected hode (Node 1) will now be downloaded.
	Would you like to download Input/Output Names in addition to usage information ?
	(this will lengthen the required transfer time)
	Yes No Cancel

of the transfer.

Retrieving relationships for Output 26...

Some of the toolbar icons only become active when a node has been selected and/or mounted. These tools will enable information about node operation and programming to be monitored. Each of these icons is discussed in detail in the TOOLBAR section of this manual.



Top-Level Tool pull-down Menus Settings, Special Functions, and Help			
Settings       Special Functions         From the "Settings" pull-down menu:			
Tool Options       Image: Construction of Tool 1       Image: Construction of Tool 2       Image: Construction of Tool 2       Image: Construction of Tool 3       Image: Construction of Tool 4       Image:			
Settings       Special Functions       From the "Special Functions" pull-down menu:         • "Command Query" allows the user to ask a node what it believes the current On/Off state of a Command is.			
Image: Command Query       Ask which Node for Command State Information?			
Category Ambulance/Rescue			
Command Code Amber			
Close Clear Results on Send Send			
V-MUX Diagnostics - sdCommand.dav			
Settings       Special Functions       Help         Image: Special Functions       Help         Image: Special Functions       V-MUX Diagnostics Manual         Image: Special Functions       V-MUX Six Steps Guide         Image: Special Functions       V-MUX Six Steps Guide         Image: Special Functions       V-MUX Six Steps Guide         Image: Special Functions       V-MUX Connector Spec         Image: Special Functions       Weldon on the Web         Image: About V-MUX Diagnostics       Image: Special Functions			
From the Help pull-down menu: All documents are in Adobe .pdf format			
<ul> <li>"V-MUX Diagnostics Manual" (this user manual)</li> <li>"V-MUX Six Steps Guide" (a quick troubleshooting guide)</li> <li>"V-MUX Connector Spec" (a reference to all V-MUX components)</li> </ul>			
<ul> <li>"Weldon on the Web" ( an online link to www.v-mux.com; NOTE: the computer must be online with the world wide web for this link to work)</li> </ul>			
About V-MUX Diagnostics (duplicates the function of Tool 19 )			



**Tool 1**) **"Tool Options"** -- Invokes a pop-up window to indicate various Diagnostics program options:

- On Connect -- behavior upon connection to a V-MUX node or network
- Message Options -- how messages are displayed in the Active Message List area
- Current Message Database -- indicates which set of V-MUX Commands will be used by Diagnostics

🔑 Tool Opti	ons	×
- On Connect		
÷	Detect nodes	
– Message O	ptions	
	🔲 Show all messages	
$\checkmark$	🔲 Don't display duplicate messages	8
	🔲 Display message data in Hex	
•	Current Message Database: Default - sdCommand.dav	

#### **On Connect:** (1 option)

Sets Diagnostics to automatically Ping for live nodes ("Detect nodes") upon each V-MUX network connect. Checked by default.

# Message Options: (3 options)

1) "Show all messages" – Shows sensor data in the Active Message List area. Not checked by default.

2) "Don't display duplicate messages" – Places Messages of the same Command to overlay the previous Message. Checked by default

3) "Display message data in Hex" – Switches the display of message Data so as to be shown in hexadecimal (base-16) instead of decimal (base-10). Hex format is used when interpreting error codes. Not checked by default

# **Current Message Database**

Shows the database file which associates V-MUX message codes with readable text Commands. For example, message code 4 = "Reverse" because the database matches the two. The default V-MUX Diagnostics database file is **sdCommands.dav**. Other databases may be chosen by use of Icon 4, "Database Options". (see pg 26)





The log file is useful for situations in which it is necessary to capture a time-stamped record of a V-MUX event (or non-event).

**Example:** The vehicle door ajar beacon operates haphazardly and it is suspected that one or more magnetic door switches are faulty or mis-aligned. A logged V-MUX Diagnostics session while the vehicle is driven can capture each door switch event and write it to the log file for later investigation.









#### "Connection Method Configuration" (TAB = Modem)

Diagnostics is able to remotely access V-MUX systems that are connected to a Weldon type 6120 modem module at the vehicle. This also requires that the computer running Diagnostics be itself connected to a local modem and phone line.

Although many computers have built-in modems, Weldon has determined that the best results in terms of data stability are obtained when the computer uses an external modem.

A Weldon recommended device is the US Robotics Model USR5637 56K\* fax/modem.

With the modem attached to the computer, Diagnostics must first detect it as an available device. Click on the **"Detect Modems"** button to invoke the "Modem Auto Detect" window. Click on on the "Begin Detection" button. Once the modem has been detected it may be used for dial-up, as described in the Tools 5,6,7 sections.

Modem Aut	o Detect	×
	Begin Detection	
	COM15 - U.S. Robotics V.92 USB Voice Modem	
	I Click 'Begin Detection' to begin	
	Cancel Ok	

Network Options	×
V-MUX Communications Parameters	
V-MUX 2000	
Allow V-MUX Internal Command	ds
Send "Artificial" Sync	
Nodes in System	
4 Nodes	
Connection Method Configuration	
Transceiver Modem	
Communications Port 03 (COM3) Communications Port 13 (COM13) Communications Port 14 (COM14) Communications Port 15 (COM15) Detect Modems 57600	
Modem Initialization String:	
Ϙ	
Make Modem the new connection method	
Contin	ue

"Modem Initialization String:" Most modern modems do not require an initialization string and so this field may be left blank. In the rare case that a value is needed here, the setup instructions for the modem device will specify what to enter.



One solution is to have the V-MUX designer give to the Diagnostics troubleshooter a vehicle specific database, which contains only those Commands that apply to the particular system.

Another solution is to allow Diagnostics to extract from the V-MUX nodes in network a database file specific to that vehicle. This file can then be saved for future use alongside other vehicle files. Tools 16/17 are used to extract and save V-MUX files from nodes.

# Available V-MUX Systems:

**"sdCommands.dav"** is the default database. Use the selection window to use a previously saved database file.

#### **System Information:**

Shows node count and file path in the V-MUXed vehicle system.

#### **Database Information:**

Shows the version number of the database and when it was last modified.

#### **Selected Market:**

Different database files can be created with Commands that match the type of vehicle they are used with. (For example the "RV" Recreational Vehicle market.) The Fire/Rescue market is the default.



Tool 4) Tool 4					
Database Options         Available V-MUX Systems         Image: Option of the system of	<b>Example:</b> From the Database Options win- dow we change the database file to vehicle <b>74221-Springfield</b> . The change in database is indicated at the top of the main Diagnos- tics window for the rest of the session.				
System Information           System Information           Nodes         4 Nodes in System           Folder         C\Program Files (x86)\V-MUX Soft	Diagnostics 74221-Springfield				
MUX Diagnostics∖     A </td <td>Special Functions - 20 ஸ  글 - 중 중   H   X   A - 였 ~ G ++   函 묘 고    ?</td>	Special Functions - 20 ஸ  글 - 중 중   H   X   A - 였 ~ G ++   函 묘 고    ?				
Version 1.2.054+ Modified 9/12/2012 3:13:17 PM Selected Market	The fields for <b>System Information</b> and <b>Da- tabase Information</b> will automatically up-				
Subset of Commands based on market type Fire/Rescue	date to match the selected database.				
O <u>k</u> Cancel					
Special Co	ommands				
There is an additional database not shown by the Datab adds extra troubleshooting related messages to Diagnos required and if it is missing from the folder, Diagnostic	ase Options window. The file <b>SpecialCommands.dav</b> stics. Unlike sdCommand.dav, this extra database is not s will still run, but without the extra messages.				
Each of the following messages from SpecialCommands.dav will include the Node number and the channel number involved:	The following messages will include the node number in the data column of the Active Message List Errors				
<ul> <li>Fault detected on</li> <li>Short detected on</li> <li>Open detected on</li> <li>Overcurrent detected on</li> </ul>	<ul> <li>Bad Vista Node Binary</li> <li>Bad Gateway Node Binary</li> <li>Bad Mini Node Binary</li> <li>PIC Not Responding</li> </ul>				
Direct PWM at	Info <ul> <li>PIC Reply Timeout</li> </ul>				







Tools 6/7 "Connect/Disconnect" are mutually exclusive -- when one is ON the other is OFF.

Click on Tool 6 to "**Connect**". Diagnostics opens the selected port (Modem or USB as set by Tool 5). Upon connection Tool 6 passes control over to Tool 7 = "Disconnect".

When finished click on Tool 7 to "Disconnect" and end the session.

If the Connection uses the Modem port a dialogue window "Dial Remote V-MUX System" will appear and prompt for the appropriate "Phone Number".

Modem dial-up procedure:

- Verify that the remote vehicle is connected at the V-MUX network tap to a Weldon type 6120 modem.
- Verify that the 6120 modem is plugged into an analog phone line with the Weldon 0L40-2677-00 adapter.
- Verify that the remote V-MUX system is powered and active.
- Enter the phone number of the remote V-MUX system.
- Click the "Dial" button.

Dial Remote V-MUX System	
Phone Number	
Settings	<ul> <li><u>To "Detect Modems":</u> Click on the "Settings" button to invoke the "Modem" section of Network Options. This is the same feature that Tool 3 provides (page 25).</li> </ul>
Network Options         X         Connection Method Configuration         Transceiver         Modem         X         Communications Port 03 (COM3)         Communications Port 13 (COM13)         Communications Port 13 (COM13)         Communications Port 13 (COM13)         Communications Port 14 (COM14)         Communications Port 15 (COM15)         Detect Modems         57600         Modem Initialization String:         Make Modem the new connection method	Modem note: Upon modem connection Diagnostics acts the same way with the remote V-MUX system as it does with the USB Trans- ceiver on a local V-MUX system.
Continue	29

Tool 8) 🛱 "Detect Active Nodes" -- To manually Ping V-MUX nodes up to the limit set on the node list



Tool 9) X Clear Message List -- Clears the uppper and lower message areas, Diagnostics remains connected:

V-MUX Diagnostics - sdComr Settings Special Functions Help	nand.dav	× • •	የ 🕶 🐧	** 👔 🖬 🔀
L System Uo	1 tase (U-fl/X age area	As new rives, th sage are fill again informat	sensor data ar- e upper mes- a will quickly n with analog ion	
Ambulance/Rescue Message Ir Door Cab Left front Ir Door Cab Right front	Code Imber On On	▼ On Three-Way Data False 1 False 1	False         0           Time Stamp         Coun           15:40:57.69         1           15:41:02.46         1	
After being cleared messages the lower m will refill with V-MU as they are received. ally happens when Inp change state.	of existing lessage area X messages This gener- out switches		Activity in t dow remain the Clear M	he right side win- ns unaffected by essage List tool.





By default the Diagnostic window shows analog sensor data in the upper viewing area upon each Connect. If during a session the display has been changed to indicate other types of information, Tool 10 will return the view to analog sensor data.

V-MUX nodes transmit their sensor data (Voltage, Amps, Temperatures, etc...) with periodic updates for each measurement. Data refresh rates can be as fast as once every half second to as slow as once every 10 seconds. The sensor data is displayed line-by-line from top down as the data comes into Diagnostics.

<mark>ह्हे V-ML</mark> Settings ड्री के वि	JX Diagnostics - sdCom Special Functions Help 에 위 글 → 중 중 공 용	mand.dav ) ✔ ▲ 위 -cu 日 ++=		Anale	og Sensor Data om all nodes	a ×
	System Vo Temperatu Inside Ten	oltage ure Outside nperature		14.1+ 40° 72°		
	Ambulance/Rescue	Code Amber	State Three-Way	Data Time	se 0 🔺	

Tool 11) **ITE "Input Diagnostics" --** Lists the programmed Input channels of a selected node:

The Input List comes from the node's program memory by use of Tool 16 (Retrieve). Once the program information has been retrieved, it can be saved in database form available for future Diagnostics use with the V-MUXed vehicle.



In the example shown here:

- the selected Node 1 is a Hercules node
- the OEM has assigned the name "Bat Comp Sw" to Input Channel 8 which is at pin 21 (i8-p21)
- the actual V-MUX Input Command that turns On and Off with the switch state is "Comp Sw 0"
- the switch type is Latching Normally Open
- the ON state of the input channel can be triggered by either a +VBatt or a Ground signal (bi-directional)
- the switch is not used for any **Three-Way** output channel.

**Tool 12) Output Diagnostics"** -- Lists the Output channels of a selected node:

The Output Diagnostics list is pulled from a node's program memory by use of Tool 16 (Retrieve).

	P       P	Image: Image
--	---	---

The Output Manager enables Diagnostics to control Output channels by two methods:

METHOD 1: The "direct control" light bulb icons (located towards the top) allow PWM capable channels to be directly forced ON/OFF by clicking on the corresponding icon. When the mouse cursor hovers over a channel lightbulb icon, a small description text box will appear. Hercules PWM output channels = 1, 2, 15, 16. The 8x16 and Mini 4x12 nodes allow all of their output channels to be direct forced.

• The PWM Control Control: at the center allows you to change the level of modulation of the selected channel by using a pull-down menu control. First select the desired output channel using the upper control. Next select the PWM percentage from the PWM Control then click on the arrow tool icon to send the PWM message for that channel. The "Release" option returns the output to its non-PWM state.

METHOD 2: Each output channel listed at the left has corresponding Command Logic listed at the right. For example, if channel 9 Pin L is selected at the left, the V-MUX Commands that turn on the device are listed in the right window:

ON <E Emergency Master> AND <E Front Light Bar>

To control outputs by use of the Command Logic window, <u>double-click</u> each of the Commands (ex: E Emergency Master). The selected command is placed in the action area of Diagnostics, and can be issued onto the network by use of the Send button at the right . All Command Logic must be Sent before the channel will turn On.

Additionally as seen in the middle area of the example shown above

- the output will not **Load Shed** at any voltage ("Load Shed = None")
- the output will not **Flash** with any pattern ("Flashing = False")
- the output will not **Sequence** with any ON/OFF delay ("Sequence = 0")
- No undercurrent or overcurrent Faults have been detected on this output DURING OPERATION.



**Tool 14**) **Tool 14**) **"Flash Information"** -- Displays the top-level contents of the node's Flash memory.

V-MUX Diagnostics - sdCommand.dav

Settings	Special Functions	Help	
🔑 📎 🏚	🕅 🍠 🔻 🗑 🗑	🛤 🗶 🔥 ጥ 🕅 🚥	🔁 🕶   📓 🖵 😥     💡
	Node Tr		IIIIII-erailes84
2	Node Nu	nber	81 of 86
3 000	System	Designer	Version 01.08.09
4	Compile		08/20/12
<b>A</b>	Operati	ng Syster	h Version 2.9
•			

In the example shown here:

• the selected **Node Type** is a Hercules04

(The '04' suufix means that the Hercules is 4th generation. It has no relation to the Node Number (1 of 6)

- Node Number "01 of 06" indicates that the selected node is identified within a six node network as being at the #1 spot. There are a maximum of 32 nodes possible in a V-MUX network.
- The node design file was created with V-MUX System Designer Version 1.8.9
- The node application file was created ("Compiled") on August 20, 2012
- The onboard node **Operating System file version** is 2.9

<u>Mini 4x12 only</u> -- There is a secondary controller on the node called a PIC processor with its own Operating System. The secondary operating system indicates its presence with "**PIC Code Version**". (The latest version is 6.)



V-MUX nodes listen to their own messages ( the "local echo") as they transmit on the communications line. If a node fails to hear its own messages it attempts to re-transmit them and also keeps track of exactly how many messages have failed. These failed messages are referred to as "Collisions", though they may fail for various reasons.

#### The three Collisions counters:

NC -- Diagnostics asks the mounted node to report how many failed messages it has noted.

BC -- The totality of collisions on the entire network.

PC -- The number of messages that exceed a network traffic limit of a certain set limit of messages per second.

A small number of PC counts during a Diagnostics session is acceptable as long as the counter completely stops after heavy Diagnostic activity, for example -- extracting node information.

A consistently incrementing counter for PC, BC, or NC is an indication of a serious failure of the communications link to carry data. It MUST be investigated and fixed or the loss of data will get worse over time.

#### Some common causes of collision activity:

- Water in the communcations links
- Mis-pinned communications links
- Improper node grounds
- Heavy flyback from inductive loads









#### V-MUX System Report Documents --

The entire V-MUX electrical design as created by the vehicle OEM can be put into document form for reference. The Microsoft Excel<sup>®</sup> spreadsheet program is used to create these documents. Two main reference documents will be created for you to use:

# 1) The Input/Output Nodal Specification

# 2) The Nodal Relationships Specification

Document 2, the Relationships Spec, is the more useful of the two for troubleshooting Command Logic.

**Inputs:** Both Digital (switches = ON/OFF) and Analog (sensors = 0-5VDC range) are listed.

**Node:** The live node number associated with this page is shown.

**Location:** Indicates where in the vehicle the node is located.

Ch#: The Weldon V-MUX channel number.

**Pin #:** The harness pin assignment on the terminating Deutsch end connector.

**OEM Wire:** The harness wire identifier.

2

1

**Command:** The V-MUX message command that will be issued when the switch is thrown.

Oty: NOT CURRENTLY USED. Will always be blank.

Type: Switch type; momentary, latching, normally open, normally closed.

**<u>Comments</u>**: Anything of importance the OEM designer wants you to know.

**Example:** Mini4x12 -- 4 switch inputs, 1 analog sensor input, 1 internal System Voltage.

Digital	Inputs		Node 1		Location: Right-N	lid
Ch #	Pin #	OEM Wire	Command	Qty	Туре	Comments
1	3		E Emergency Master		Latching N/O	
2	2		E Primary		Latching N/O	
3	10		E Secondary		Latching N/O	
4	4		Turn Signal Right		Latching N/O	
Analog	Inputs					
Ch #	Pin #	OEM Wire	Command	Value	Range	Comments
1	Ν/Δ		Ilinaccianad	l 0	188	

Π

255

Unassigned

# V-MUX System Report Documents (continued) --

**Outputs:** Hercules node (High capacity = +12 VDC, 10.5 Amp/channel, channels 1-16 Low capacity = +12 VDC, 2 Amp/channel, channels 14-24 Low ground = GND , 2 Amp/channel, channels 25, 26)

Mini4x12 node (Medium capacity = +12 VDC, 7.5 Amp/channel)

**Priority Shedding:** Indicates the voltage level this output channel will Load Manage OFF at. Relationships: Indicates the logical relationship a set of one or more input commands must have to cause the output channel to turn ON.

High (	Capaci	ty Outputs	Node 1		Location: Center-Front
				Priority	
CH #	Pin #	OEM Wire	Name	Shedding	Relationships
1	R		Output 1	No Shed	(None)
2	S		Output 2	No Shed	(None)
					<on> Auto Throttle <and> Park Brake <and> Ignition <and> <not> PTO Switch (Hot</not></and></and></and></on>
3	F	LHF/SP380	HIGH IDLE	No Shed	Shift) <and> <not> Service Brake</not></and>
4	Т	LHT	L SIDE DC SCENE	2 (12.1 V)	<on> Ignition <and> Scene Left <and> Park Brake</and></and></on>
5	G	LHG	R SIDE DC SCENE	2 (12.1 V)	<on> Ignition <and> Park Brake <and> Scene Right</and></and></on>
6	U		Output 6	No Shed	(None)
7	Н	LHH/WT118	PTO REQUEST	No Shed	<on> PTO Switch (Hot Shift) <and> Ignition <and> Park Brake <and> Park/Neutral</and></and></and></on>
8	V	LHV	WARN FRONT ROCKEF	No Shed	<on> E Emergency Master</on>
9	L	LHL/SP323/SP	L LT BAR RED RELAY	No Shed	<on> E Emergency Master <and> E Front Lightbar Red</and></on>
10	В	LHB/SP324/SF	R LT BAR RED RELAY	No Shed	<on> E Emergency Master <and> E Front Lightbar Red</and></on>
11	М	LHM/SP325/SF	PTO ENGAGE SOLENC	No Shed	<on> PTO Switch (Hot Shift) <and> Park Brake <and> Park/Neutral <and> Ignition</and></and></and></on>
12	C	LHC/SP326/SF	REAR DIRECTIONAL LT	2 (12.1 V)	<on> E Emergency Master <and> Park Brake</and></on>
13	N	LHN/SP327/SF	LT BAR CLEAR RELAY	No Shed	<on> E Emergency Master <and> E Front Lightbar Red <and> <not> Park Brake</not></and></and></on>
14	D	LHD/SP328/SF	MARS LIGHTS RELAY	0 (No Load	<on> E Grill Lights <and> <not> Park Brake</not></and></on>
15	0		Output 15	No Shed	(None)
16	P		Output 16	No Shed	<on> E Emergency Master <and> E Strobes Low</and></on>
Low (	Capacit	y Outputs			
				Priority	
CH #	Pin #	OEM Wire	Name	Shedding	Relationships
17	Q	LHO/SP329/SF	OPTICOM RELAY	No Shed	<on> E Emergency Master <and> E Front Lightbar Red <and> <not> Park Brake</not></and></and></on>
18	E	LHP/SP330/SF	WW STROBE SUPPLY	No Shed	<on> E Emergency Master <and> E Strobes Low</and></on>
19	A	LLA	AC LOAD MGT RELAY	1 (12.5 V)	<on> Ignition</on>
20	J		Output 20	No Shed	(None)
21	W		Output 21	No Shed	(None)
22	X		Output 20	No Shed	(None)
23	K		Output 23	No Shed	(None)
24	7		Output 24	No Shed	(None)

# **Appendix A: USB Driver Installation:**

#### Driver installation instructions: V-MUX® Transceiver for USB

Included with your USB transceiver kit:

- (1) USB to V-MUX transceiver box.
- (1) USB cable. Connects USB side of transceiver to user's computer.
- (1) V-MUX cable. Connects V-MUX side of transceiver to Diagnostics tap in vehicle.
- (2) Deutsch pin extractor tools -- red and blue plastic
- (3) Hook-up adapter tools for Hercules node, Mini-nodes, and CAN Gateway node.
- (2) Jumper wire tools -- red and black.
- (1) USB memory stick ("thumb drive") -- includes Diagnostics, Downloader, and USB device drivers software.

NOTE: The USB device drivers are only tested for Windows 2000, XP.

\_\_\_\_\_

#### The included USB cable has two molded ends, each distinctly shaped.

Plug the square-shaped end into the USB transceiver box.

Plug the rectangular end into the computer's USB port.

**NOTE:** there is a connection icon on the flat end to aid in the proper orientation of the cable into the USB port. The icon usually must point upward at the USB port, or match a corresponding icon printed at the port if sideways.

#### First time users:

Windows should auto-detect the first new USB hardware item. (There will be two altogether.) "Found new hardware: USB TO RS-422/485 ADAPTER"

The Found New Hardware Wizard should pop up.

#### Do you have your USB transceiver drivers on the included USB memory stick?

--- Place your USB memory stick in an available computer USB port.

--- Select "Install the software automatically (Recommended)".

--- Click "Next>". Windows will scan for the correct files and auto-install them.

#### OR

#### Are your USB drivers in a different sub-directory because they were saved or downloaded to there?

Windows may not be able to find them automatically.

--- Select "Install from a list or specific location (Advanced)".

--- Click "Next>".

--- Select "Search for the best driver in these locations."

---Are your USB drivers saved somewhere on your own A:\ floppy or CD-ROM disk?

----- Select "Search removable media (floppy, CD-ROM ...)" Windows will search all.

---Do you know the correct path (maybe on the hard drive) to where your USB drivers are saved?

-----Select "Include this location in the search:" Use the Browse button to navigate to the correct directory.

-----When Windows sees the USB drivers' directory it will auto-install them.

Windows should next auto-detect the second new USB hardware item.

"Found new hardware: USB Serial Port"

The Found New Hardware Wizard should pop up for the second install.

Repeat the above procedure as before.

After the initial installation the driver settings should remain permanent.

If you have any problems with this setup please call <u>Weldon, A Division of Akron Brass</u> (800) 989-2718 -- V-MUX® support on extensions x9509, x9510

#### **Appendix B: V-MUX Internal Commands:**

Ack – Acknowledge to clear Load shed, Analog Warnings and Diagnostic errors on the VFD.

**Download Code** – \*\*DANGER\*\* Tells a mounted node to INVALIDATE its current program for new programming.

Download Data - NOT USED, OBSOLETE

Invalidate - NOT USED, OBSOLETE

**Mount** – Puts selected node into a one-on-one state, this will allow you to extract certain types of information from the node. MOUNT must precede the DOWNLOAD CODE command.

**Set Load Level** – Use this command with a mounted node to set the Load shed level to any desired value – even though the actual voltage level is ok. Type the desired load level into the Data Byte click the send to set the load level.

Pause System – Pauses the system so that it will not send commands.

**Resume System** – Resumes the system after pause.

**PC Random Send** – Test command used for purposely creating collisions. Disabled in production code so it will not do anything if you use it.

-----

Commands that begin with "Get" require you to mount the node you want to extract information from. The Node the Data Field of the Data Transport Command.

**Get Command Array** –Returns the value of all commands that are turned ON in the system. The command array is an internal array of all the commands available to the system. The value that returns will be a sum of all the positions. Value range is 0-1024.

**Get Input Array** – Extracts the status of the input array for the node you are mounted to. The value will be the sum of all the inputs turned on for that node.

Get Output Array – Returns the sum off all the outputs that are turned on for the node you are mounted to.

**Get Flash Data** – Returns the flash information in the data field. The Flash Information Icon 14 **1** on the top tool bar is recommended; this will return information in the upper window that is already formatted.

Get Protocol Errors - NOT USED

Get Collisions – Retrieves the total number of collisions that have occurred on the network.

**Get Buffer High** – Retrieves the highest position that the receive buffer has reached. The buffer has 20 positions. If the number returned in the data filed is 20 you should check the buffer overflows. Use GET ALL MAIL STATS for more information.

**Get Buffer Overflows** – If the Buffer High position reaches 20 then you can expect to see a number returned in this request. If the Buffer High is below 20 you should not see any value other than 0 returned.

Get Command Checksum – This command will return the checksum value of the command array.

# Appendix B: V-MUX Internal Commands (Continued):

**Get Analog Channel** – To obtain the raw value of the analog channel use this command. Enter the channel number of the request in the data field

Get Voltage – Returns the local voltage from any node (System Voltage is from node 1).

Get Load Level – Returns the load-shed level from the node you have mounted.

Get Embedded Version – Returns the embedded code (operating system) version a node is running.

**Get All Mail Stats** – Using this command while mounted to a node will receive the network stats for that node. The request will go out to the node and the node will transport the network information back Via the Data Transport command. The network information will be in the following order with values for each item in the data byte:

Inbox high: The inbox has 20 positions; a value >20 usually means a network problem. Inbox overflows: This represents the number of times Inbox high has exceeded 20. Outbox high: This also has 20 positions and should always be a value lower than 20. Outbox overflows: This represents the number of time the Outbox has exceeded 20. Messages received: A running total of the number of messages that have been received. Messages sent: A running total of the number of messages that have been sent.

Get TP and Set TP – For Weldon use only. Used for debugging problems with Weldon test code; TP = Test Point.

----- Nodes transmit inter-System information to one another using the following commands. -----

**Data Transport** – This is the command that a node uses to transport data; for instance, a node uses this command to reply answers to your "Get" requests. Using this command from the PC will do nothing.

**VM Sync** – This command syncs all the nodes together; the nodes are synced in order to maintain patterns for flashing lights. Node 1 sends the Sync command every few seconds, if the other nodes on the network do not hear a Sync command they will start broadcasting an "Out of Network Message. You can observe this in the Diagnostics lower window.

VM Load Shed – This command is used for the nodes when transmitting the load shed values to each other. It is updated on the right side of the Diagnostics software

VM Request for Command Checksum -- A node that has been out of network or has had protocol errors will use this internal command.

VM Diagnostics – The nodes to transmit their diagnostic messages use this command.