
Captium Data Hub Quick Start Guide

for Fire Departments

Captium[™]

An IDEX Fire & Safety Brand

For helpful videos on this process and more, please visit the Captium Support Center at <https://www.captiumconnect.com/support-center/>

New Account Setup for Fire Departments

If you do not already have an organization login for the Captium website, please visit <https://www.captiumconnect.com/captium-account-request/> and fill out the registration form. For additional **assistance**, call **800-533-3569** or email **firesafetytech@idexcorp.com**.

Request a Captium Data Hub Account

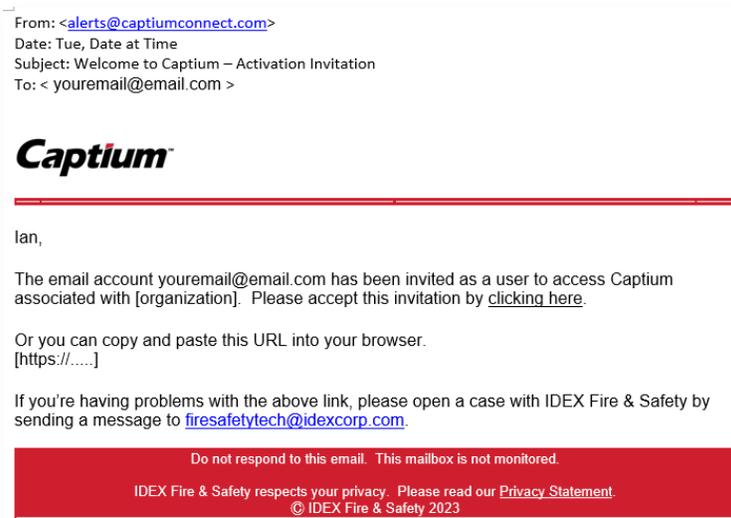
Let us know if your organization is ready to access the Captium data hub and we'll set you up.

Your Organization Type *	Organization Street Address *
<input type="text"/>	<input type="text"/>
Your Organization Name *	Organization City
<input type="text"/>	<input type="text"/>
Contact Name *	Organization Country *
<input type="text"/>	<input type="text"/>
Email *	Organization State or Province *
<input type="text"/>	<input type="text"/>
Phone *	Organization Postal/Zip Code *
<input type="text"/>	<input type="text"/>
S/N or VIN(s) of Captium Ready Equipment *	Associated Dealer / Distributor Name *
<input type="text"/>	<input type="text"/>

* Required Fields

We will contact you shortly with your account login details.

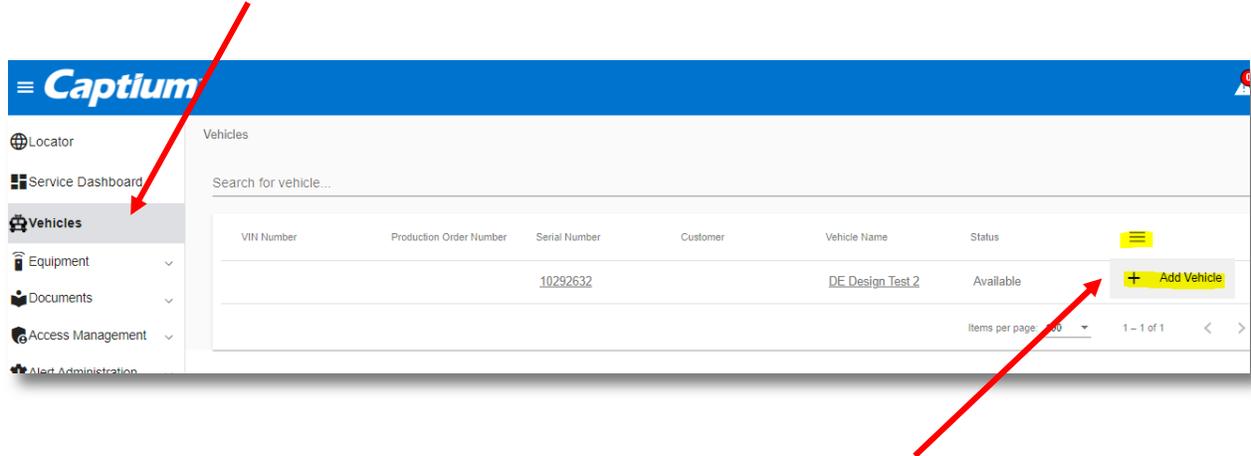
Once the organization is created, the person specified in the form will be added as an Administrator to the Department Organization, and a verification email will be sent.



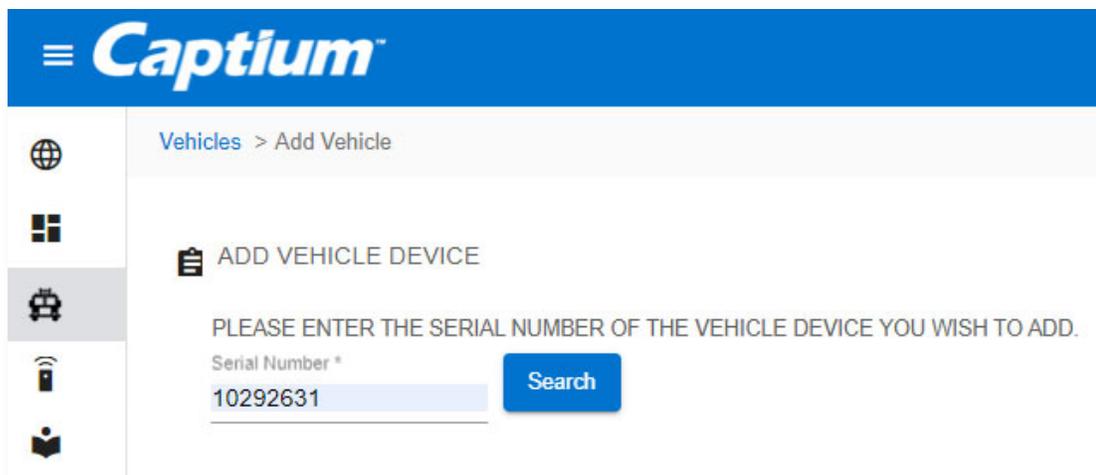
Registering your Captium device

Once you have your Captium login credentials, visit view.captiumconnect.com.

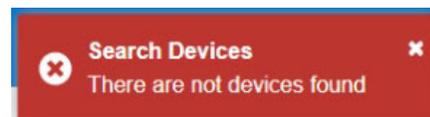
1. Select “VEHICLES” view from the left-side menu.



2. Click the “hamburger” menu on the header line of the vehicle list and click the “+ Add Vehicle” option. The view will change to show the "Add Device" page view.
3. Type the serial number of the Captium device, provided by your OEM, into the “Serial Number” box and click the “Search” button.



*Note: If the Serial Number of the desired device is not found within the database **OR** the device has already been claimed you will be alerted with the “not found” warning box. Contact your OEM and verify the device serial number.*



The view will change to show the “Vehicle Summary”. As the Fire Department (Customer) you can fill out specific sections:

- Name (create a name for your apparatus, i.e. “Fire Rescue 22”)
- Description (your OEM will have entered a model number, but you can change the description as needed)
- Vehicle image

The **Customer** field will be prepopulated with the organization name you used when applying for login credentials. The **Manufacturer, VIN, Type, Dealer, Production Order Number, Serial Number,** and **IoT Gateway ID** fields will be prepopulated by the OEM and cannot be modified.

Once the vehicle information has been updated click the “CLAIM” button.

ADD VEHICLE DEVICE

Vehicle Summary Information

Name	Engine One	VIN	4Y1SL65848Z411440
Description	First Due	Production Order Number	4Y1SL65848Z411440
Type	Fire	Manufacturer	Firetruck Builder, Inc
Dealer	Fire Dealer, Inc.	Customer	
Serial Number	90221235		

Vehicle Image: Choose File No file chosen

CLAIM **CANCEL**

Vehicle Summary page

After clicking the “CLAIM” button the view will change to the standard Vehicle Summary page and will show the “Vehicle Summary”, “Vehicle Configuration”, and “Data Management” tabs. Click the “SAVE” button at the bottom. Your Captium device registration operation is now complete.

Vehicle Summary Information

Name	Engine One	VIN	4Y1SL65848Z411440
Description	First Due	Production Order Number	4Y1SL65848Z411440
Type	Fire	Manufacturer	Firetruck Builder, Inc
Dealer	Fire Dealer, Inc.	Customer	ABC Fire and Rescue
Serial Number	90221235		

Vehicle Image: Choose File No file chosen

SAVE **CANCEL** **RELEASE CLAIM**

Vehicle Summary page

You can click the “RELEASE CLAIM” button in this view if the vehicle was claimed in error.

Enabling Third-Party Features – Cummins Connected Diagnostics® and HAAS Alert

Cummins Connected Diagnostics®

Captium is integrated via cloud-to-cloud with Cummins® remote diagnostics. When a fault arises that causes the check engine light to come on, data is sent from the Captium module on the vehicle to Cummins for analyzing. Data relative to the fault is then sent back to the Captium website. By using the Alert feature in Captium, an e-mail notification can be sent to one or more department specified users. A copy of the Cummins diagnostic report is saved in the Captium website on the Cummins Connected Diagnostics® card.

HAAS Alert Safety Cloud®

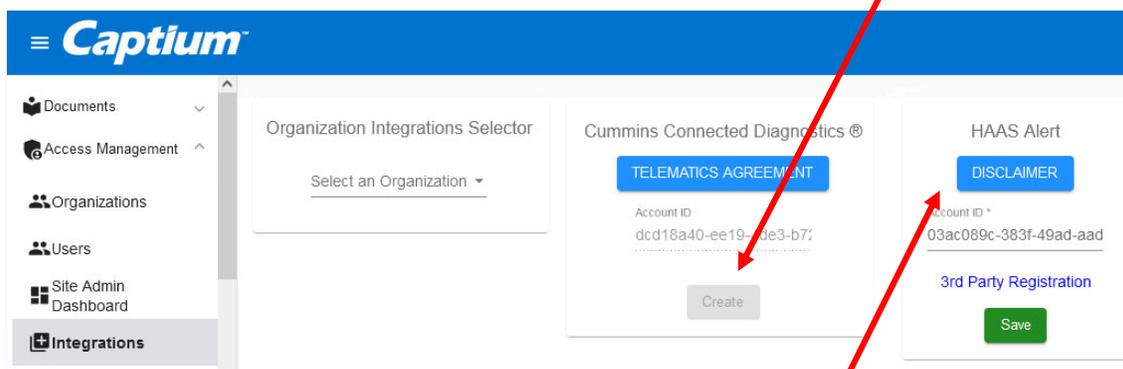
Captium is connected digitally with the HAAS Alert Safety Cloud® sending real-time digital alerts via the WAZE® app to motorists when responders are in-route and on-scene. Drivers that receive notifications have more time to slow down, move over, and make safer maneuvers to prevent collisions.

Enabling Third-Party Features (Admins Only)

To have third-party features like HAAS Alert and Cummins Connected Diagnostics function, the “Organization” (Fire Department customer) must accept the terms and conditions for these features.

To access the terms and conditions cards select the “INTEGRATIONS” link on the Captium website.

For Cummins Connected Diagnostics select the blue button labeled “TELEMATICS AGREEMENT.” Once the agreement is accepted select the orange “Create” button. This will initiate the process of Cummins creating the account.



Enabling Third Party Features

For HAAS Alert, select “DISCLAIMER” and after accepting the terms and conditions click the link “3rd Party Registration”. Upon submitting a HAAS Alert representative will be in contact to set up an account. If you already have a HAAS Alert account, you can enter the Account ID and select “Save”.

IMPORTANT:

The above process sets up the customer “organization” for these 3rd party features. To complete the set-up process, the features must also be enabled for each unit on the About Vehicle page.

Edit Vehicle – enabling Cummins Connected Diagnostics® and HAAS Alert

Vehicle data can be edited from the vehicles list page using the “VEHICLES” link on the Captium home page or by selecting the “About Vehicle” link in the upper right heading area of a specific vehicle page.

The screenshot shows the 'Summary - SAM Demo Truck' page. On the left is a navigation menu with 'Vehicles' selected. The main content area displays vehicle details: 'SAM DEMO TRUCK' with a location pin, 'PRODUCTION ORDER NUMBER 10230031', 'VIN NUMBER 1HTEUTAL0KH812104', 'DEALER IDEX PROD', and 'LAST VEHICLE UPLOAD 8/18/22 10:02 AM CST'. It also shows '4G, LTE LAST SEEN: AUG 22, 2022 12:55:23 PM CST' and 'SIGNAL STRENGTH: -74 DBM, EXCELLENT'. On the right, there are status indicators: 'Live Stream: Off', 'Truck Available' (with a green checkmark), and 'STATUS OFFLINE'. A blue 'ABOUT VEHICLE' button is located in the bottom right corner, with a red arrow pointing to it from the text above.

Select the “Vehicle Configuration” tab.

The screenshot shows the 'Vehicle Configuration' tab selected in the navigation menu. The main content area is titled 'Vehicle Configuration' and contains several configuration panels: 'Chassis Electrical' (radio buttons for J1939 and OBD2), 'Pressure Governor' (radio buttons for TPG, TPG+, and None), 'Multiplex' (checkboxes for V-MUX, ES-KEY, and None), 'Akron Electric Valves' (checkboxes for Navigator, Navigator Pro, and None), 'HAAS Alert' (radio buttons for Enabled and None), and 'Cummins Connected Diagnostics' (radio buttons for Enabled and None). A red box highlights the 'HAAS Alert' and 'Cummins Connected Diagnostics' panels, and a red arrow points to the 'Enabled' radio button in the 'HAAS Alert' panel.

Edit Vehicle - Vehicle Configuration Tab

On this tab is selection for “HAAS Alert” and “Cummins Connected Diagnostics”. This selection must be set to “Enabled” by the Fire Department (customer) for these features to work. This must be done for each vehicle.